

# Accessibility Statement

Guidelines on the accessibility of IT tools

## Introduction

Trenord S.r.l. is committed to making its website accessible, in accordance with Legislative Decree 10 August 2018, no. 106, which transposed EU Directive 2016/2102 of the European Parliament and of the Council.

This accessibility statement refers to the native Trenord application for <https://co2mmunity.trenord.it/> website.

## Compliance Status

The website <https://co2mmunity.trenord.it/> is partially compliant with the requirements set out in Annex A to the UNI EN 301549:2018 standard (WCAG 2.1) due to the non-compliance cases and/or exceptions listed below.

Trenord S.r.l. is conducting an analysis with its suppliers to make the necessary interventions to make the website in question accessible and compliant with the regulations.

## Drafting of the Accessibility Statement

The statement was drafted on **24/02/2025**.

The statement was made using an evaluation compliant with the requirements of Directive (EU) 2016/2012 through self-assessment carried out directly by the provider.

## Website Information

1. Date of the last publication of the site: **24/02/2025**.
2. Have usability tests been carried out? **YES**.
3. Content Management System (CMS) used: **Proprietary**.

## Structure Information

1. The number of employees with disabilities in the administration: 35.
2. The number of workstations for employees with disabilities: n/a.

The data refers to the total number of employees hired by law as protected categories and as disabled by the group updated to December 2022.

## Reporting to the Provider

It is possible to report any difficulties in accessing the app's content.

Reports can be made via email to: **accessibilita@trenord.it**

The email must include:

- Name and surname;
- Section or area of the app subject to the report;
- Clear and concise description of the problem encountered;
- Tools used (brand and model of the device, operating system version, Trenord app version, assistive technologies).

## Reporting to AgID

In case of an unsatisfactory response or no response within thirty days to the notification or request, the interested party can forward a report to **protocollo@pec.agid.gov.it**