

Accessibility Statement

Guidelines on the accessibility of IT tools

Introduction

Trenord S.r.l. is committed to making its website accessible, in accordance with Legislative Decree 10 August 2018, no. 106, which transposed EU Directive 2016/2102 of the European Parliament and of the Council.

This accessibility statement refers to the native Trenord application for Android and iOS platforms.

Compliance Status

The application is partially compliant with the requirements set out in Annex A to the UNI EN 301549:2018 standard (WCAG 2.1).

Trenord S.r.l. has completed an analysis through the supplier Web Inclusion GmbH to identify the necessary interventions to make the client accessible and compliant with the regulations.

Trenord S.r.l. has also already engaged its development supplier to implement the necessary mitigations to the code and interface of the native applications.

The code evolutions carried out since February 2023 and those in the future have been and will be developed in compliance with the WCAG 2.1 guidelines.

Drafting of the Accessibility Statement

The statement was drafted on **22/09/2024**.

The statement was made using an assessment in accordance with the requirements of Directive (EU) 2016/2102 through self-assessment carried out directly by the provider.

App Information

1. Date of the last publication of the app: **22/09/2024**
2. Have usability tests been carried out? **YES**
3. Content Management System (CMS) used: **Custom code development based on Kotlin/Java for Android and Swift/Object-C for iOS. Headless CMS (Mia API CMS) for data feeds.**

Structure Information

The number of employees with disabilities in the administration: 35

The number of workstations for employees with disabilities: n/a

The data refers to the total number of employees hired by law as protected categories and as disabled by the group updated to December 2022.

Reporting to the Provider

It is possible to report any difficulties in accessing the app's content.

Reports can be made via email to: **accessibilita@trenord.it**

The email must include:

- Name and surname;
- Section or area of the app subject to the report;
- Clear and concise description of the problem encountered;
- Tools used (brand and model of the device, operating system version, Trenord app version, assistive technologies).

Reporting to AgID

In case of an unsatisfactory response or no response within thirty days to the notification or request, the interested party can forward a report to **protocollo@pec.agid.gov.it**